

PRESS RELEASE

PR2010-11-29



Contact:	Q Software Global Limited Steve Davis Business Development Director Tel: +44 (0) 1483 280400 www.qsoftware.com	
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Q Software Global and ERP-One introduce North American Support Service for Q Software Customers *North American users of Q Software's JD Edwards Security & Compliance solutions now have access to a new 24/7 Support Service*

London, England & Calgary, Alberta, Canada – JD Edwards Security and Compliance firm, Q Software, has announced, in partnership with North American JD Edwards specialists ERP-One, access to a new 24/7 Support Service covering North America from West to East.

Q Software clients now have access to the new North American based 24 x 7 support line. This improved level of service is being provided in partnership with ERP-One Consulting and is being delivered to the Q Software client base as part of their existing maintenance contracts, which means no additional costs.

ERP-One Consulting is based in North America and boasts a support team staffed with field consultants who have extensive knowledge of JD Edwards plus vast experience of implementing and supporting all Q Software products.

ERP-One Consulting is the leading North American partner for Q Software with regards to consulting and support services. They are also the first Q Software partner that has achieved both Q Software Sales and Technical Professional accreditations.

For more information about this improved offering, please contact E1SecuritySolutions@ERP-One.com. For support on Q Software products in North America, contact at 1-888-308-ERP1 (3771) ext 411.

Mike Ward, CEO at Q Software said *“As by far the largest provider of security and compliance solutions for the JDE community, we continuously listen to our customers. We have offices in the USA, but our support service is hosted in Europe, so setting up a high quality US support operation was critical to our growth. ERP-One can provide JDE users with the best skills that are available, local to them, with understanding of their concerns and local conditions.”*

About Q Software Limited

Q Software Global Limited is a global Oracle Gold Partner based in the United Kingdom focusing on security and Governance Risk and Compliance (GRC) for Oracle Enterprise Resource Planning (ERP) Applications (Oracle JD Edwards EnterpriseOne, Oracle JD Edwards World, Oracle PeopleSoft and Oracle e-Business Suite). Since 1996, they have developed and implemented security solutions for customers all over the world. Their compliance solutions are used by many of the world's leading organisations. For more information on Q Software visit the Q Software web site on www.qsoftware.com

About ERP-One Consulting

ERP-One Consulting is a North American based consulting firm specializing in J.D. Edwards EnterpriseOne technical consulting. Their goal is to provide superior technical consulting services



with flexible delivery. They collaborate with clients to develop and implement innovative solutions that lead to sustainable operational effectiveness. Service offerings include: E1 CNC services including Support, Administration, Outsourcing and Project Staffing; Project Management; Project consulting, including upgrades, methodologies, performance tuning, application architecture, interoperability and open system integration, change management, capacity and growth planning; Upgrades, Tools Releases, Service Packs, Software Updates; 24 x 7 support help desk for EnterpriseOne and various value add products including Q Software Compliance, Risk Management and Security solutions. For more information on ERP-One Consulting visit www.erp-one.com