



## **Q** Software Solution

Security Manager Pro

## **ABOUT CORECIVIC**

CoreCivic has been America's leader in partnership corrections since 1983. The company manages, designs, builds and owns more than 60 correctional facilities and detention centers across the US. With nearly 17,000 corrections professionals, it provides high-quality rehabilitation. security, vocational, educational, health care and administrative services to more than 75.000 residents in its care. A successful example of the public-private partnership in action, the company achieves proven, accountable corrections solutions responsive to the needs of today's national, regional and local correctional climate.



### **ABOUT Q SOFTWARE:**

Q Software delivers security and compliance solutions for users of ID Edwards EnterpriseOne, JD Edwards World and Oracle E-Business Suite. Our products help customers protect their businesses from fraud whilst significantly reducing the cost, effort, and complexity of managing risk and demonstrating regulatory compliance.

# **CoreCivic: Keeping Security** on the Right Track

"With Q Software reports, we can now produce much of the information required by our auditors very quickly and our audit costs have reduced."

### Challenges

- · CoreCivic initially set up security using the native JD Edwards EnterpriseOne security tools, but found that these were difficult to manage and it took a long time to carry out the work.
- As the use of ID Edwards expanded to more facilities, the System Administration team could see that the security management task would grow increasingly complex and time-consuming, to the extent that they would need to employ an additional person just to manage the security.
- During audits, it took an inordinate amount of time to retrieve the information that was required by the auditors to prove compliance.
- The CoreCivic team decided to look for a solution that would make the security management task more manageable and less time-consuming.

## Solutions and Benefits Achieved

- CoreCivic decided to implement Security Manager Pro to enable them to cope with the workload of managing security at multiple facilities. They have found that it makes the task more straightforward and much less time-consuming, so they have been able to roll-out ID Edwards software to more locations without increasing their headcount.
- After undertaking initial training, the CoreCivic team found that Security Manager Pro is very easy to learn and use, and they were able to adopt it very quickly.
- They use row level security to allow staff at the various facilities to access the subset of records that is relevant to them. The ability to create and copy components has greatly speeded up the task of implementing security at new locations.
- CoreCivic's auditors require complex reports and it used to take a long time to satisfy their requests. Much of the information can now be produced very quickly using the standard Security Manager reports, reducing the company's audit costs.

"The fact that we didn't need to employ an additional technical person to just handle the security workload easily cost-justified the purchase of the software."



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