Q Software

Nampak
packaging excellence

Q Software Solution
Security Manager Pro

ABOUT NAMPAK

Nampak, Africa's largest packaging company, offers the broadest product range manufacturing packaging in paper, plastic, metal and glass. By understanding their customers' needs throughout the entire supply chain, together with their group networks, strategic alliance partners and up-to-date information and reporting systems, they are able to provide packaging solutions that naturally grow their customers' brands. With a geographic footprint that stretches upwards from South Africa, through the rest of Africa and covers eight countries in Europe, Nampak is strategically located to meet nearly every customer need either locally or through export.

ABOUT Q SOFTWARE:

Q Software delivers security and compliance solutions for users of JD Edwards EnterpriseOne, JD Edwards World and Oracle E-Business Suite. Our products help customers protect their businesses from fraud whilst significantly reducing the cost, effort, and complexity of managing risk and demonstrating regulatory compliance.

Nampak Limited: Tightly Packaged Security

"We are very happy with the Q Software solution. It reduces the complexity of managing security and our security is now much more reliable."
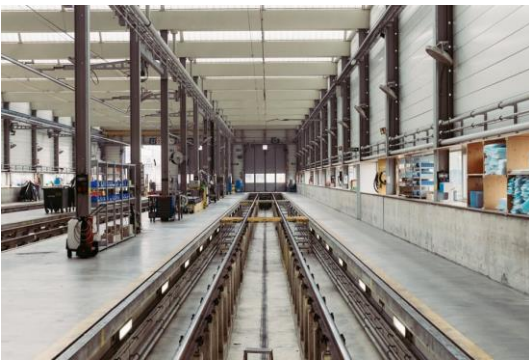
Challenges

- Faced with the challenging task of installing JD Edwards EnterpriseOne ERP8 across 3,500 users, Nampak also wanted to build in reliable system security and opted to use menu security as a starting point.

- As ERP8 does not allow multiple roles, and because users can have very varied functions, the application of roles was rather cumbersome. This resulted in a high volume of support calls, where users couldn't gain access to permitted programs.

- The auditors were unhappy with the level of security and highlighted a large number of issues that needed to be addressed.

- Nampak therefore took the decision to fully implement All Doors Closed (ADC); they needed to achieve this as quickly as possible, but reliably, and knew that achieving it with the native tools would be practically impossible.

Solutions and Benefits Achieved

- Nampak selected E1 Config (now called Security Manager Pro) and allowed themselves four months to achieve ADC by the end of the financial year at the end of September 2009. They actually achieved ADC by mid-August – six weeks early.

- Adding new roles is now much quicker and easier, with no need for manual updating or SQL scripting.

- The accuracy of the security has greatly reduced the number of support calls.

- In the 2008 audit, one division with 260 users yielded 12,000 Segregation of Duties issues. The same division was audited in July 2009, two days after the pilot was started (i.e before security had been fully refined). Even though the number of users had grown by more than 20%, the number of SoD issues was already dramatically reduced by 90%. With ADC now fully in place, the team expects this year's audit to be even better.

- Now Nampak is planning to implement the Q Software audit tools.

"Achieving All Doors Closed with the native JD Edwards tools would practically be impossible."

Q Software

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Expertise in
Validated Integration for Oracle
JD Edwards EnterpriseOne

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