Q Software

BIBBY DISTRIBUTION

Q Software Solution
Security Manager Pro

ABOUT BIBBY DISTRIBUTION
As the UK's leading independent logistics company, Bibby Distribution combines an impressive portfolio of services with a unique business approach, genuine commitment to excellence and unrivalled pride in its people. With a reputation for building excellent customer relationships, the majority of its business is based around long-term partnerships, where it shares and develops supply chain strategies to achieve agreed objectives and success. Bibby Distribution is at the forefront of its industry in terms of ability, value and service.

Bibby Distribution: Delivering the Goods Securely

"Security Manager Pro's reusable components and Segregation of Duties management simplifies security maintenance and gives us a high degree of confidence in our security."

Challenges

- Bibby decided to move to JD Edwards EnterpriseOne, as its previous accounting system was inhibiting its ability to grow the business. Bibby's management team set a challenging target to complete the implementation of all key financial applications for its 500 users before the next year end.

- The business structure at Bibby is complex. Some depots are dedicated to a single customer, some to multiple customers, whereas some customers will be managed across several depots. Ensuring staff at each depot only have access to the correct programs and correct customer data is critical. Previously, posting errors were frequent, which added to auditing effort.

- Oracle estimated it would take 3 months to implement effective security using native EnterpriseOne tools, but there was insufficient time to do this. Initial implementation was, therefore, rolled out with All Doors Open and Bibby turned to Q Software to help implement security

Solutions and Benefits Achieved

- Q Software trained Bibby's security staff in the use of its security management tool, with its reusable task level components. Q Software also advised on security set up and implemented the initial security as part of its implementation services.

- Q Software implemented security in a fraction of the time it otherwise would have taken. On-going maintenance has also been simplified. New users can be set up in minutes and temporary role changes to cater for holidays and sicknesses are equally simple.

- When permanent or temporary role assignments are made, Security Manager Pro checks against a Segregation of Duties rule set to ensure that any changes do not violate these rules. Security integrity, therefore, is maintained and the need to hire external temp staff has been reduced.

- Due to the security integrity that Security Manager Pro provides, incorrect postings to the wrong job centres (customers) have been eliminated. This has not only saved time and reduced the need for investigatory efforts in the audit, it has also contributed to making the audit a smoother process.

"Q Software's security solution is contributing to Bibby achieving cost savings throughout our business and has also helped simplify our audits."

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