Tabreed National Central Cooling Company Keeps Cool about Security
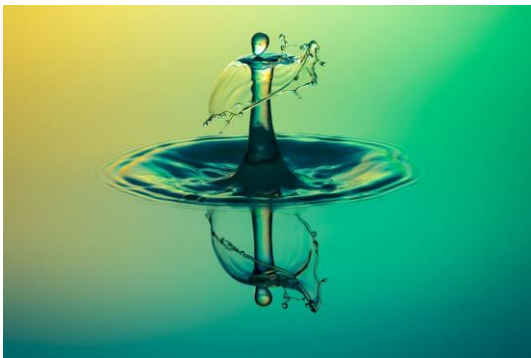
"Security Manager Pro makes it much easier to define and manage security and the comprehensive, well-organized reports clearly show if there are any overlapping roles."

Q Software Solution

Security Manager Pro

ABOUT TABREED

Tabreed, The National Central Cooling Co., a UAE public joint stock company established in June 1998, is one of the world's largest district cooling utilities. It provides district cooling services throughout the UAE and across the region, with offices in Dubai, Abu Dhabi, Ras Al Khaimah, Ajman, Doha, Manama, Khobar, Muscat, Amman and Kuwait. Tabreed pioneers energy efficient gas-fired and electric-powered district cooling solutions, offering customers the highest quality service through an integrated energy system devised to help them optimize their energy usage and reduce power and maintenance.

ABOUT Q SOFTWARE:

Q Software delivers security and compliance solutions for users of JD Edwards EnterpriseOne, JD Edwards World and Oracle E-Business Suite. Our products help customers protect their businesses from fraud whilst significantly reducing the cost, effort, and complexity of managing risk and demonstrating regulatory compliance.

Challenges

- Although not bound by corporate governance regulations, Tabreed wanted to ensure that its business was protected from fraud by rigorous security management.

- The company has many different departments, each of which needs to access data from certain business units. Within each department, the various employees need to access a different set of actions. The individual roles vary between departments, and as most employees carry out a number of job functions, there are many cases where roles overlap.

- The Tabreed IT team devised quite a complex security structure using a combination of action-based roles and row security. Although this worked well, it was very difficult to manage when any organizational restructuring took place.

- Over the last 2-3 years, the number of users grew rapidly, which meant that the task of managing the existing security structure became very complex and time-consuming.

Solutions and Benefits Achieved

- After learning about Q Software on the Internet, meeting Q Software staff at Oracle OpenWorld and seeing the software demonstrated, Tabreed decided that Security Manager Pro would help to simplify the task of managing their security.

- Because they had invested a lot of effort into setting up their existing security, it was important to them that this could be migrated into the new system. The migration went well, saving them a great deal of time.

- Once the security migration was complete, they could then use Security Manager Pro's functionality to modify existing roles and set up new ones much more easily then was previously possible.

- The Q Software reports are more comprehensive and better organized than those that Tabreed had created. The reports now make it easy to identify and iron out any problems such as overlapping roles. They also make it much easier for Tabreed's Information Technology auditors to ensure that all is in order.

"When we implemented Security Manager Pro, it was very easy to migrate our existing security records into the new system, which was very important to us."