Profile Manager

Would you like your technical team to spend less of their valuable time on User Provisioning and Role Assignments?

With native JD Edwards EnterpriseOne, managing users is long-winded and tedious, due to the fact that you have to perform actions one-by-one and jump from screen to screen.

Managing Role Assignments is also cumbersome. Role requests, approvals and notifications are often sent via email, without a convenient audit trail of who did what and when. Assignments are typically implemented by CNCs or Help Desk staff, with little visibility over the Segregation of Duties (SoD) implications, which means that violations are often inadvertently introduced into your system, creating an auditor's nightmare and exposing your business to risk.

Profile Manager solves these problems. It introduces a new set of tools, fully integrated into JD Edwards, which reduce the burden on your CNC/Help Desk, eliminate accidental SoD issues (optional) and increase accountability.

BENEFITS

- **Save your CNC time with streamlined User Provisioning and Role Assignment processes**
- **Avoid Segregation of Duties issues by performing proactive checks prior to Role Assignment**
- **Maintain a complete audit trail; all activities are recorded in your JDE system, making them fully reportable**
- **Move Assignments to Help Desk**
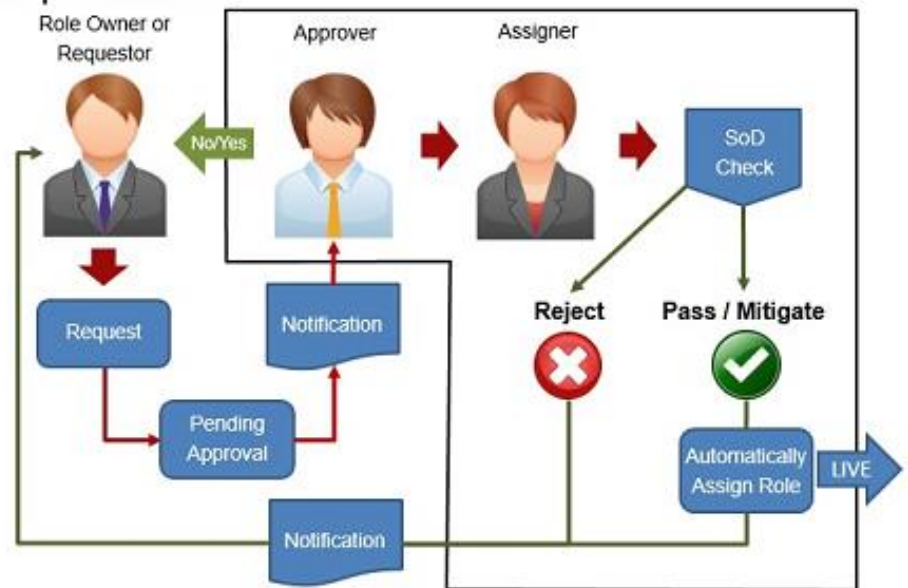
Automated Role Assignment Flow Diagram

PRODUCTIVITY TOOLS SPEED UP AND SIMPLIFY USER PROVISIONING

- A single screen to set up new users
- Apply changes in a grid - no need to open each individual record
- Import User and/or Role data from a spreadsheet.

INTEGRATED, AUTOMATED ROLE ASSIGNMENT

- Provides distinct processes for requesting, approving, and implementing Role Assignments.
- Flexible configuration: allocate processes to business and / or technical staff as required; e.g. business users can submit requests and process approvals, so your CNC only needs to get involved at the assignment stage.
- Requests, approvals, assignments are automatically routed as appropriate.

PROACTIVE SOD CHECKS DURING ROLE PROVISIONING

Run SoD checks before assigning Roles,

- Depending on your SoD policy, where issues are found, role requests can be rejected, approved with mitigation, or approved anyway.
- SoD checks can be performed by the Approver and/or the Assigner as required.

FULL AUDIT TRAIL

- All information is held in a reportable, centralized location within your JDE system, rather than in individuals' email folders.
- Find out who did what and when; all activity is logged and time-stamped.

MAIN FEATURES

User Provisioning

Saves your CNC a lot of time and repetition.

Grid Update of User Details:

- Find out who did what and when; all activity is logged and time-stamped. View/add/update multiple User records in a Grid which combines all the data from both the P0092 and the P98OWSEC.
- Select multiple records in the Grid to perform the required action (such as Disable) on them all simultaneously.
- No need to open individual records
- Grid View gives much better oversight of User Details; no need to switch between screens.

Add a Single User:

- All the information needed to set up a new User can be input within a single object.

Import Users/Roles from Spreadsheets:

- No limit to the number of Users/Roles that you can add in one batch – ideal for business acquisitions or roll-out to new locations.
- View the data in a grid prior to uploading.
- Spreadsheets can be integrity-checked prior to import to reduce problems caused by typos and invalid entries.
- All performed from within your JD Edwards environment – no need for SQL or other external processes.

Automated Role Assignment

Speeds up the processing of Role Assignment requests. Greatly reduces the risk of introducing SoD violations. Reduces the burden on your CNC.

- Users may be designated as Role Owner/Requestors, Approvers or Assigners.
- Requests are automatically routed to the relevant Approver and Assigner, who are also notified by email.
- Up to 30 Roles can be included in a single request
- Requestors can add explanatory comments if required.
- A Help Desk Ticket number can be noted against the Role Request if required.
- Approvers and Assigners review requests with full information on the User's current and any pending Role Assignments at the ready.
- Approvers and/or Assigners may perform SoD checks prior to approving or assigning.

- Pre-seeded SoD Rules are supplied, or you can maintain your own. Users of our Audit Manager module can use the Rules from there.
- SoD checks may be mandatory or optional, depending on your companies policy.
- If violations are detected, the Approver can see which SoD Rules are in breach. He/she can:
- reject the request or
- approve the request but add a mitigating note or
- assign the Role anyway.
- When the Assigner makes the assignment, the system automatically writes the appropriate records to JD Edwards.
- Email notifications about the status of the request are automatically sent to all parties at each stage, or can be switched off if preferred.
- All requests and changes are fully recorded to provide a detailed audit trail
- Roles can have as many Owner/Requestors, Approvers and Assigners as required.
- There is no limit to the overall number of Owners/Requestors, Approvers or Assigners.
- The interface is based on the standard F95921 User to Role Assignment screen, so the learning curve is very short.
- Flexible configuration to suit your working practices; you decide how the process should work for you – for example, at what stage the SoD checks are performed and by whom; whether Ticket numbers are required or not.

Enquiries and Reports

Fast access to Role Assignment info for internal/external auditors conducting Access reviews. Also ideal for IT staff preparing for a JD Edwards audit.

- Enquiry enables Profile Manager users to view the status of Role Requests.
- Assigned Role Enquiry allows users to select and view information on live Role Assignments in an interactive grid with multiple filters. For example:
  - Roles assigned to a particular User
  - Users who have a specific Role
  - Role Assignments requested by a particular User
  - Assignments made between a given date range
  - Assignments due to expire by a given date